

October 19, 2012

Dear Chris and Ping,

Our recent trip to China and Hong Kong with ChinaPlus was certainly a trip of a lifetime for our bank clients, and we want to thank you for your considerable efforts towards such a successful venture. From the moment we booked the trip to our arrival home, you both were efficient, patient, professional, and gracious. We would recommend your company to everyone who desires to travel to Asia, and we hope to plan another journey with you in the near future.

Having Chris along was certainly a bonus. While your guides were of the highest quality, Chris's special touches and additions to the commentary were invaluable. His thoughtfulness while briefing me each morning on the plans for the day was much appreciated. Having served in this position for fourteen years, I can say with conviction that ChinaPlus guides were the best we've ever experienced! In addition to describing the attractions we visited, they all shared so much with us about their culture. All of us returned home with a new respect and understanding.

The hotels were also outstanding and the meals delicious. Attractions were well-paced and well-selected. Each day brought with it another "highlight" until it became a challenge to choose just one! At the conclusion of each trip, we tell our participants that we expect all of our travels to reflect the integrity with which we serve them at Jacksonville Savings Bank every day. Thank you for helping us exceed those expectations. You made us very proud.

Sincerely,



Suzie Glisson
Jacksonville Savings Bank
Jacksonville, Illinois

1211 West Morton • P. O. Box 880 • Jacksonville, Illinois 62651-0880
(217) 245-4111 • Fax: (217) 245-2010 • Member FDIC
Lending Center • (217) 245-9111 • Fax: (217) 243-2088
www.jacksonvillesavings.com
